Introduced by Committee on Banking, Finance and Insurance (Senators Speier (Chair), Cox, Denham, Figueroa, Hollingsworth, Maldonado, Murray, Ortiz, and Scott)

March 1, 2005

An act to repeal Section 1748.12 of the Civil Code, to amend Section 1985.4 of the Code of Civil Procedure, to add Sections 4058.1, 4058.2, and 4058.3 to the Financial Code, and to amend Section 19271.6 of the Revenue and Taxation Code, relating to financial privacy.

LEGISLATIVE COUNSEL'S DIGEST

SB 1104, as introduced, Committee on Banking, Finance and Insurance. Fiancial privacy.

(1) Existing law, the California Financial Information Privacy Act, regulates the sale, sharing, transfer, or disclosure by a financial institution of nonpublic personal information, as defined.

This bill would exclude specified entities from the act, including a provider of health care, a health care service plan, and a state agency. The bill would provide that the act supplements and does not limit the application of various other provisions, including the Consumer Credit Reporting Agencies Act. The bill would establish a policy in the event that the act conflicts with another statute enacted before the act was enacted.

(2) Existing law, the Song-Beverly Credit Card Act of 1971, requires a credit card issuer to provide specified information to a cardholder if the credit card issuer discloses marketing information to any person.

This bill would delete that requirement.

(3) Existing law provides for issuance of a subpoena duces tecum for the production of various kinds of defined personal records

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pertaining to a consumer, including records containing "personal information," as defined.

This bill would also make subject to subpoena records containing nonpublic personal information otherwise protected from disclosure under the California Financial Information Privacy Act.

(4) Existing law requires the Franchise Tax Board to collect child support delinquencies, as defined. Under existing law, the Franchise Tax Board, through an agreement with the Department of Child Support Services and in coordination with financial institutions, operates a Financial Institution Match System utilizing automated data exchanges that is not subject to the limitations in the California Right To Financial Privacy Act.

This bill would also exempt the Financial Institution Match System from the limitations in the California Financial Information Privacy Act.

(5) The bill would require the California Law Revision Commission to study the law governing sharing and disclosure of a consumer's nonpublic personal information by a financial institution, and to make recommendations to the Governor and Legislature for specified purposes.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 1748.12 of the Civil Code is 2 repealed.1748.12. (a) For purposes of this section:
 - (1) "Cardholder" means any consumer to whom a credit card is issued, provided that, when more than one credit card has been issued for the same account, all persons holding those credit cards may be treated as a single cardholder.
 - (2) "Credit eard" means any eard, plate, coupon book, or other single credit device existing for the purpose of being used from time to time upon presentation to obtain money, property, labor, or services on credit. "Credit eard" does not mean any of the following:
- 12 (A) Any single credit device used to obtain telephone 13 property, labor, or services in any transaction under public utility 14 tariffs.

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(B) Any device that may be used to obtain credit pursuant to an electronic fund transfer but only if the credit is obtained under an agreement between a consumer and a financial institution to extend credit when the consumer's asset account is overdrawn or to maintain a specified minimum balance in the consumer's asset account.

- (C) Any key or eard key used at an automated dispensing outlet to obtain or purchase petroleum products, as defined in subdivision (e) of Section 13401 of the Business and Professions Code, which will be used primarily for business rather than personal or family purposes.
- (3) "Marketing information" means the categorization of cardholders compiled by a credit card issuer, based on a cardholder's shopping patterns, spending history, or behavioral characteristics derived from account activity which is provided to a marketer of goods or services or a subsidiary or affiliate organization of the company that collects the information for consideration. "Marketing information" does not include aggregate data that does not identify a cardholder based on the cardholder's shopping patterns, spending history, or behavioral characteristics derived from account activity or any communications to any person in connection with any transfer, processing, billing, collection, chargeback, fraud prevention, credit card recovery, or acquisition of or for credit card accounts.
- (b) If the credit card issuer discloses marketing information concerning a cardholder to any person, the credit card issuer shall provide a written notice to the cardholder that clearly and conspicuously describes the cardholder's right to prohibit the disclosure of marketing information concerning the cardholder which discloses the cardholder's identity. The notice shall be in 10-point type and shall advise the cardholder of his or her ability to respond either by completing a preprinted form or a toll-free telephone number that the cardholder may call to exercise this right.
- 35 (e) The requirements of subdivision (b) shall be satisfied by furnishing the notice to the cardholder:
 - (1) At least 60 days prior to the initial disclosure of marketing information concerning the cardholder by the credit card issuer.

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(2) For all new credit cards issued on or after April 1, 2002, on the form containing the new credit card when the credit card is delivered to the cardholder.

- (3) At least once per calendar year, to every cardholder entitled to receive an annual statement of billings rights pursuant to 12 C.F.R. 226.9 (Regulation Z). The notice required by this paragraph may be included on or with any periodic statement or with the delivery of the renewal card.
- (d) (1) The cardholder's election to prohibit disclosure of marketing information shall be effective only with respect to marketing information that is disclosed to any party beginning 30 days after the credit card issuer has received, at the designated address on the form containing the new credit card or on the preprinted form, or by telephone, the cardholder's election to prohibit disclosure. This does not apply to the disclosure of marketing information prior to the cardholder's notification to the credit card issuer of the cardholder's election.
- (2) An election to prohibit disclosure of marketing information shall terminate upon receipt by the credit card issuer of notice from the cardholder that the cardholder's election to prohibit disclosure is no longer effective.
- (e) The requirements of this section do not apply to any of the following communications of marketing information by a credit card issuer:
- (1) Communications to any party to, or merchant specified in, the credit card agreement, or to any person whose name appears on the credit card or on whose behalf the credit card is issued.
- (2) Communications to consumer credit reporting agencies, as defined in subdivision (d) of Section 1785.3.
- (3) To the extent that the Fair Credit Reporting Act preempts the requirements of this section as to communication by a credit card issuer to a corporate subsidiary or affiliate, the credit card issuer may communicate information about a cardholder to a corporate subsidiary or affiliate to the extent and in the manner permitted under that act.
- (4) Communications to a third party when the third party is responsible for conveying information from the eard issuer to any of its eardholders.
- (f) If the laws of the United States require disclosure to eardholders regarding the use of personal information,

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compliance with the federal requirements shall be deemed to be compliance with this section.

(g) This section shall become operative on April 1, 2002.

- SEC. 2. Section 1985.4 of the Code of Civil Procedure is amended to read:
- 1985.4. The procedures set forth in Section 1985.3 are applicable to a subpoena duces tecum for records containing "personal the following:
- (a) "Personal information," as defined in Section 1798.3 of the Civil Code which are that is otherwise exempt from public disclosure under Section 6254 of the Government Code which are that is maintained by a state or local agency as defined in Section 6252 of the Government Code. For the purposes of this section application of Section 1985.3 to this subdivision, "witness" means a state or local agency as defined in Section 6252 of the Government Code and "consumer" means any employee of any state or local agency as defined in Section 6252 of the Government Code, or any other natural person. Nothing in this—section subdivision shall pertain to personnel records as defined in Section 832.8 of the Penal Code.
- (b) Nonpublic personal information otherwise protected from disclosure under the California Financial Information Privacy Act (Division 1.2 (commencing with Section 4050) of the Financial Code). A consumer's exercise or nonexercise of rights under the California Financial Information Privacy Act does not affect the grounds for a motion to quash, modify, or condition a subpoena duces tecum, or for a written objection to production of personal records, under Section 1985.3 as an undue invasion of the right to privacy.
- SEC. 3. Section 4058.1 is added to the Financial Code, to read:
- 4058.1. This division does not apply to and the term "financial institution" does not include any of the following:
- 34 (a) A provider of health care, health care service plan, or 35 contractor, within the meaning of the Confidentiality of Medical 36 Information Act (Part 2.6 (commencing with Section 56) of 37 Division 1 of the Civil Code), with respect to medical 38 information covered by that act.

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(b) An agency of the state. As used in this subdivision, "agency of the state" includes an officer, employee, or other agent of the state acting in that capacity.

- SEC. 4. Section 4058.2 is added to the Financial Code, to read:
 - 4058.2. This division supplements and does not limit the application of any of the following provisions:
 - (a) A statute protecting the confidentiality of records or other information concerning a client of the practitioner of a licensed or otherwise regulated profession or vocation.
 - (b) A statute imposing a criminal penalty for disclosure of records or other information concerning a consumer without the consent of the consumer.
 - (c) The Consumer Credit Reporting Agencies Act (Title 1.6 (commencing with Section 1785.1) of Part 4 of Division 3 of the Civil Code).
 - (d) The Investigative Consumer Reporting Agencies Act (Title 1.6A (commencing with Section 1786) of Part 4 of Division 3 of the Civil Code).
 - (e) The Rosenthal Fair Debt Collection Practices Act (Title 1.6C (commencing with Section 1788) of Part 4 of Division 3 of the Civil Code).
 - (f) Title 1.81.1 (commencing with Section 1798.85) of Part 4 of Division 3 of the Civil Code, relating to confidentiality of social security numbers.
 - (g) Title 1.82 (commencing with Section 1799) of Part 4 of Division 3 of the Civil Code, relating to confidentiality of business records.
 - (h) The California Right to Financial Privacy Act (Chapter 20 (commencing with Section 7460) of Division 7 of Title 1 of the Government Code).
- 32 SEC. 5. Section 4058.3 is added to the Financial Code, to 33 read:
- 4058.3. (a) If this division conflicts with another statute that limits or prohibits disclosure by a financial institution of nonpublic personal information of a consumer, public policy generally favors application of the statute that provides greater protection from disclosure of the consumer's nonpublic personal
- 39 information.

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(b) This section applies only to a statute enacted before enactment of this division.

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- SEC. 6. Section 19271.6 of the Revenue and Taxation Code is amended to read:
- 5 19271.6. (a) The Franchise Tax Board, through a cooperative 6 agreement with the Department of Child Support Services, and in 7 coordination with financial institutions doing business in this state, shall operate a Financial Institution Match System utilizing automated data exchanges to the maximum extent feasible. The Financial Institution Match System shall be implemented 10 pursuant to guidelines prescribed by the Department of Child 11 12 Support Services and the Franchise Tax Board. These guidelines 13 shall include a structure by which financial institutions, or their designated data-processing agents, shall receive from the 14 15 Franchise Tax Board the file or files of past-due support obligors compiled in accordance with subdivision (c), that the institution 16 17 shall match with its own list of accountholders to identify 18 past-due support obligor accountholders at the institution. To the 19 extent allowed by the federal Personal Responsibility and Work 20 Opportunity Reconciliation Act of 1996, the guidelines shall 21 include an option by which financial institutions without the 22 technical ability to process the data exchange, or without the 23 ability to employ a third-party data processor to process the data exchange, may forward to the Franchise Tax Board a list of all 24 25 accountholders and their social security numbers, so that the 26 Franchise Tax Board shall match that list with the file or files of 27 past-due support obligors compiled in accordance with 28 subdivision (c).
 - (b) The Financial Institution Match System shall not be subject to any limitation set forth in Chapter the following statutes:
 - (1) The California Right to Financial Privacy Act (Chapter 20 (commencing with Section 7460) of Division 7 of Title 1 of the Government Code Code). However, any use
 - (2) The California Financial Information Privacy Act (Division 12 (commencing with Section 4050) of the Financial Code).
- 38 *Use* of the information provided pursuant to this section for any purpose other than the enforcement and collection of a child

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1 support delinquency, as set forth in Section 19271, shall be a violation of Section 19542.

- (c) (1) Each county shall compile a file of support obligors with judgments and orders that are being enforced by local child support agencies pursuant to Section 17400 of the Family Code, and who are past due in the payment of their support obligations. The file shall be compiled, updated, and forwarded to the Franchise Tax Board, in accordance with the guidelines prescribed by the Department of Child Support Services and the Franchise Tax Board.
- (2) The Department of Child Support Services, shall compile a file of obligors with support arrearages from requests made by other states for administrative enforcement in interstate cases, in accordance with federal requirements (42 U.S.C. Sec. 666(a)(14)). This file shall be compiled and forwarded to the Franchise Tax Board in accordance with the guidelines prescribed by the Department of Child Support Services and the Franchise Tax Board. The file shall include, to the extent possible, the obligor's address.
- (d) To effectuate the Financial Institution Match System, financial institutions subject to this section shall do all of the following:
- (1) Provide to the Franchise Tax Board on a quarterly basis the name, record address and other addresses, social security number or other taxpayer identification number, and other identifying information for each noncustodial parent who maintains an account at the institution and who owes past-due support, as identified by the Franchise Tax Board by name and social security number or other taxpayer identification number.
- (2) Except as provided in subdivision (j), in response to a notice or order to withhold issued by the Franchise Tax Board, withhold from any accounts of the obligor the amount of any past-due support stated on the notice or order and transmit the amount to the Franchise Tax Board in accordance with Section 18670 or 18670.5.
- (e) Unless otherwise required by applicable law, a financial institution furnishing a report or providing information to the Franchise Tax Board pursuant to this section shall not disclose to a depositor or an accountholder, or a codepositor or coaccountholder, that the name, address, social security number,

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or other taxpayer identification number or other identifying information of that person has been received from or furnished to the Franchise Tax Board.

- (f) A financial institution shall incur no obligation or liability to any person arising from any of the following:
- (1) Furnishing information to the Franchise Tax Board as required by this section.
- (2) Failing to disclose to a depositor or accountholder that the name, address, social security number, or other taxpayer identification number or other identifying information of that person was included in the data exchange with the Franchise Tax Board required by this section.
- (3) Withholding or transmitting any assets in response to a notice or order to withhold issued by the Franchise Tax Board as a result of the data exchange. This paragraph shall not preclude any liability that may result if the financial institution does not comply with subdivision (b) of Section 18674.
- (4) Any other action taken in good faith to comply with the requirements of this section.
- (g) Information required to be submitted to the Franchise Tax Board pursuant to this section shall only be used by the Franchise Tax Board to collect past-due support pursuant to Section 19271. If the Franchise Tax Board has issued an earnings withholding order and the condition described in subparagraph (C) of paragraph (1) of subdivision (i) exists with respect to the obligor, the Franchise Tax Board shall not use the information it receives under this section to collect the past-due support from that obligor.
- (1) With respect to files compiled under paragraph (1) of subdivision (c), the Franchise Tax Board shall forward to the counties, in accordance with guidelines prescribed by the Department of Child Support Services and the Franchise Tax Board, information obtained from the financial institutions pursuant to this section. No county shall use this information for directly levying on any account. Each county shall keep the information confidential as provided by Section 17212 of the Family Code.
- (2) With respect to files compiled under paragraph (2) of subdivision (c), the amount collected by the Franchise Tax Board

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shall be deposited and distributed to the referring state in accordance with Section 19272.

- (h) For those noncustodial parents owing past-due support for which there is a match under paragraph (1) of subdivision (d), the amount past due as indicated on the file or files compiled pursuant to subdivision (c) at the time of the match shall be a delinquency under this article for the purposes of the Franchise Tax Board taking any collection action pursuant to Section 18670 or 18670.5.
- (i) A child support delinquency need not be referred to the Franchise Tax Board for collection if a jurisdiction outside this state is enforcing the support order.
- (j) (1) Each county shall notify the Franchise Tax Board upon the occurrence of the circumstances described in the following subparagraphs with respect to an obligor of past-due support:
- (A) A court has ordered an obligor to make scheduled payments on a child support arrearages obligation and the obligor is in compliance with that order.
- (B) An earnings assignment order or an order/notice to withhold income that includes an amount for past-due support has been served on the obligated parent's employer and earnings are being withheld pursuant to the earnings assignment order or an order/notice to withhold income.
- (C) At least 50 percent of the obligated parent's earnings are being withheld for support.
- (2) Notwithstanding Section 704.070 of the Code of Civil Procedure, if any of the conditions set forth in paragraph (1) exist, the assets of an obligor held by a financial institution are subject to levy as provided by paragraph (2) of subdivision (d). However, the first three thousand five hundred dollars (\$3,500) of an obligor's assets are exempt from collection under this subdivision without the obligor having to file a claim of exemption.
- (3) If any of the conditions set forth in paragraph (1) exist, an obligor may apply for a claim of exemption pursuant to Article 2 (commencing with Section 703.510) of Chapter 4 of Division 2 of Title 9 of Part 2 of the Code of Civil Procedure for an amount that is less than or equal to the total amount levied. The sole basis for a claim of exemption under this subdivision shall be the financial hardship for the obligor and the obligor's dependents.

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(4) For the purposes of a claim of exemption made pursuant to paragraph (3), Section 688.030 of the Code of Civil Procedure shall not apply.

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- (5) For claims of exemption made pursuant to paragraph (3), the local child support agency responsible for enforcement of the obligor's child support order shall be the levying officer for the purpose of compliance with the provisions set forth in Article 2 (commencing with Section 703.510) of Chapter 4 of Division 2 of Title 9 of Part 2 of the Code of Civil Procedure except for the release of property required by subdivision (e) of Section 703.580 of the Code of Civil Procedure.
- (6) The local child support agency shall notify the Franchise Tax Board within two business days of the receipt of a claim of exemption from an obligor. The Franchise Tax Board shall direct the financial institution subject to the order to withhold to hold any funds subject to the order pending notification by the Franchise Tax Board to remit or release the amounts held.
- (7) The superior court in the county in which the local child support agency enforcing the support obligation is located shall have jurisdiction to determine the amount of exemption to be allowed. The court shall consider the needs of the obligor, the obligee, and all persons the obligor is required to support, and all other relevant circumstances in determining whether to allow any exemption pursuant to this subdivision. The court shall give effect to its determination by an order specifying the extent to which the amount levied is exempt.
- (8) Within two business days of receipt of an endorsed copy of a court order issued pursuant to subdivision (e) of Section 703.580 of the Code of Civil Procedure, the local child support agency shall provide the Franchise Tax Board with a copy of the order. The Franchise Tax Board shall instruct the financial institution to remit or release the obligor's funds in accordance with the court's order.
 - (k) For purposes of this section:
- (1) "Account" means any demand deposit account, share or share draft account, checking or negotiable withdrawal order account, savings account, time deposit account, or a money market mutual fund account, whether or not the account bears interest.

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(2) "Financial institution" has the same meaning as defined in Section 669A(d)(1) of Title 42 of the United States Code.

- (3) "Past-due support" means any child support obligation that is unpaid on the due date for payment.
- (1) Out of any money received from the federal government for the purpose of reimbursing financial institutions for their actual and reasonable costs incurred in complying with this section, the state shall reimburse those institutions. To the extent that money is not provided by the federal government for that purpose, the state shall not reimburse financial institutions for their costs in complying with this section.
- SEC. 7. (a) The California Law Revision Commission shall study the law governing sharing and disclosure of a consumer's nonpublic personal information by a financial institution and shall from time to time make recommendations to the Governor and the Legislature for any revisions of California law necessary for any of the following purposes:
- (1) The proper implementation and operation of the California Financial Information Privacy Act (Division 1.2 (commencing with Section 4050) of the Financial Code).
- (2) To adjust California statutes to the extent necessary to recognize any federal preemption, and any further revisions necessary to balance the rights and interests of interested persons adversely affected by federal preemption.
 - (3) To coordinate California statutes with each other.
- (b) The commission shall commence the study authorized by this section on or after January 1, 2007, or such other time that litigation over the extent of federal preemption has been adequately resolved.
- (c) This section applies to the extent the commission has funding and staffing adequate to accomplish the purposes of the section without unduly impairing other projects of the commission.